

Russell Medical

CORONAVIRUS (COVID-19)

Frequently Asked Questions

Use this information as the suggested response to the most frequently asked questions

When should I seek medical advice?

Call your doctor or our patient hotline (256-215-7461) if you experience these flu-like symptoms:

- Fever of 100.4 or greater
- Cough
- Shortness of breath
- Body aches

What if I've been exposed to someone with COVID-19?

Seek medical advice if you have been in close contact with a person known to have COVID-19 or if you live in or have recently been in an area with ongoing spread of COVID-19. Call our hotline (256-215-7461) or your personal physician before coming to the hospital. For Russell Medical employees, call the Education/Infection Control Dept. for further evaluation.

Can I get tested at Russell Medical for COVID-19?

Yes. We are following CDC testing guidelines and only testing patients who meet current CDC criteria. Call your doctor or our hotline if you think you have been exposed to COVID-19 and develop a fever and symptoms, such as a cough or difficulty breathing.

Where can I find accurate information?

Go to the Centers For Disease Control (CDC) website or the Alabama Department of Public Health (ADPH) website for comprehensive information on COVID-19.

www.cdc.gov

www.adph.org